



FAQ's

Over the previous months, we have received many enquiries for our tour literature and there have been many interesting questions asked and we have attempted to answer most of the questions.

However we have compiled a FAQ list and the following will hopefully also be of further assistance ...

(i) Q. Can we choose another airline besides Singapore Airlines ?

A. Yes, and IST can make reservations on the airline of your choice at competitive fares. We have chosen Singapore Airlines due to their daily services to/from Australia's major cities. **It is also worth noting that no airline will have you in Göteborg without at least 2 transit stops en route**

(ii) Q. Which airline "group" does Singapore Airlines belong to ?

A. Singapore Airlines is a member of the Star Alliance group and frequent flyer points will be credited to your Star Alliance frequent flyer membership account

(iii) Q. Are stopovers permitted on Singapore Airlines group flights ?

A. Only on the return flight and only at Singapore

(iv) Q. Is transportation provided to the respective Championship venues ?

A. Your registration allows you to free travel throughout Göteborg on the public transport system and also includes airport transfers if you are arriving as an **individual** i.e. (**not** on our Group flights). Tour members travelling on our group flights (as noted in the brochure) will be transferred by private coach between the Göteborg airport and Göteborg hotels

(v) Q. Are the 2 swimming venues far from the tour group accommodation ?

A. The Hotel Lorensberg and the IMH Apartments are only 10/15 minutes walk from the Valhalla Swimming Arena – the venue for the Opening Ceremony. The swimming centre at Lundby is a 20/25 minute tram ride through Göteborg's main avenues and over the picturesque harbour bridge

(vi) Q. Where can swimmers register and obtain updated information on the Championships ?

A. Registrations can be completed "on-line" through the Championships website www.2010finamasters.org. Newsletter # 2 has just been published and once you have registered you will automatically receive future Newsletters and information on the Championships

(vii) Q. Is additional touring permitted through Europe/Scandinavia - apart from the Post Tour ?

A. Any destination is possible provided you return from a Singapore Airlines European port. Flights within Europe (or between Singapore Airline's European ports) are at additional cost. Recommendations and/or suggested travel arrangements can be obtained from our consultants – or, please note on the Itinerary Planner

(viii) Q. Is Sweden an "expensive" country to visit ?

A. Europe is generally considered to have a high cost of living with Sweden and the bordering Scandinavian countries being no exception

